

We Guarantee It... For Life

We here at Bison Designs are proud to be an American Factory that creates high quality products for YOU! We have been around since 1989, we aren't going anywhere and our guarantee really means something. We cover any defects in materials, parts, or workmanship. We cover damage that is caused to the product during normal use.

We do not cover products that are intentionally damaged, dirty, outgrown, or exhibiting normal wear and tear, products that are lost or stolen, or defects due to misuse, negligence, or accident, or has been subjected to abnormal physical stress.

We stand behind our work and will repair or replace any item that has been sent in under warranty and meets the warranty standards. We replace all items with the exact same item only. **We are only able to ship replacements in the USA.**



Please send your item for warranty to the below address.



Attn: Warranties and Repairs
Bison Designs
735 South Lincoln Street
Longmont, Colorado 80501

Once the item is received and is assessed to our warranty standards it will be repaired or replaced 24-48 business hours (Monday - Friday) from date of receipt. Once the item is repaired or replaced it will be shipped back to you at no charge to the return address you provided below.

Please do not place stickers or zip ties around the product as it may damage the item when being processed for warranty. Do not cut buckle off the belt or remove it before sending it to us; otherwise it may delay the warranty process. If you are placing an additional order to ship with your warranty you will be responsible for freight for the new item.



Send this portion in with your warranty
BISON DESIGNS WARRANTY FORM

Customer Information

Name: _____ Date: _____

Return Address: _____

Daytime Phone Number: _____

Email Address: _____

What Is Wrong With Your Item

Broken Buckle/Components Belt Slipping Webbing Fraying Other

If Other is Checked Please Explain: