

RETURNS



All Bison items are backed by a 30 day money back guarantee, items must be received at Bison within 30 days of invoice date. You will be credited for the product but we cannot credit you for freight. Note: Prices can fluctuate if you used a promotional code.

To return your Bison product please send the items to:

Attn: Returns
Bison Designs
735 S. Lincoln St.
Longmont, Colorado 80501

Date: _____

Invoice #: _____

Please include original packing slip with this form

RETURN FORM

Quantity	Style#	Reason Code#	Unit Price

Reason Code - Please indicate the appropriate Reason Code # in the column above.

- | | |
|----------------------------|-------------------------------|
| 1. Wrong item received | 5. Customer Not Satisfied |
| 2. Wrong quantity received | 6. Incorrect item ordered |
| 3. Duplicate order | 7. Incorrect quantity ordered |
| 4. Product Defective | 8. Other: _____ |

Note: Your refund will be issued to the same credit card that was used when placing the order online.

QUESTIONS?

CUSTOMER SERVICE
info@bisondesigns.com